# INFORMATION SECURITY, SERVICES
# AND QUALITY POLICY

**"Finite Software Systems" Ltd** was established in 2007. The company specializes in the development and implementation of software in a broad range of business domains. We have experience in web and desktop based applications, mobile applications, distributed systems, business intelligence and data mining, networking, databases, telemetry and M2M solutions and much more.

We are a team of experienced IT engineers with passion for precision, beauty and innovation. We share a passion for professionalism and like to see things done in the right way. Therefore, we hire only the best and concentrate our efforts to retain our personnel. In time, we have put together a team of professionals, highly skilled in their specific area of expertise.

Our main goals are:

- Development of reliable software systems;
- Achieving a high level of customer satisfaction;
- Adequate and timely reaction during maintenance and support.

We have a professional approach to every project, regardless of its domain, scope or technology. We put these simple things in front of everything else:

- Clearly defined processes
- Easy communication;
- Focus on individual customer needs.

A successful project means far more than quality software development. It means choosing the right technology, it means identifying a number of priorities and last but not least it means a partner that can show you the way to achieve the project goals. As a guarantee for meeting all our priorities we have developed and employ a system for quality management and information security management based on the international standards **ISO 9001:2015**, **ISO 27001:2013** and **ISO 20000-1:2011**, and we are committed to apply it, to maintain it, as well as to constantly improve it. Implementing international standards, we set a system of goals, which aims:

- to guarantee information **security** through a system of predefined rules on information handling;
- to ensure information **integrity**, its accuracy and correctness;
- to ensure information **accessibility** through providing a reliable and timely access for authorized users.

Approved:

/Rumen Tashev – General Manager/

Date: 26.05.2017